

Terms and Conditions

Lourdes Matha Cashew Industries

Effective date: 14 September 2026

These Terms and Conditions ("Terms") govern your use of the website lourdesmathacashew.com (the "Site"), operated by Lourdes Matha Cashew Industries ("we", "us", "our", "the Company"). By accessing or using the Site, you ("you", "the user") agree to be bound by these Terms. If you do not agree, please do not use the Site.

1. About the Company

Lourdes Matha Cashew Industries is a cashew processing and export business based in Kerala, India, supplying wholesale buyers, distributors, and importers. The Site is provided to share information about our company, our cashew grades, and our export services, and to allow prospective buyers to make inquiries.

2. Use of the Site

You agree to use the Site only for lawful purposes and in a way that does not infringe the rights of, or restrict or inhibit the use and enjoyment of, the Site by any third party. You must not use the Site to:

- Submit false, misleading, or fraudulent inquiries
- Attempt to gain unauthorised access to the Site, its servers, or any connected systems
- Introduce viruses, malware, or other harmful code
- Scrape, copy, or republish substantial parts of the Site's content without our permission

3. Inquiries and Communications

The inquiry form on the Site is provided so that prospective buyers can request pricing, samples, or further information about our cashew grades. Submitting an inquiry does not create a binding contract between you and the Company. Any resulting sale, quotation, or export order is subject to separate written agreement, purchase order, and applicable terms of sale agreed between the parties.

We aim to respond to inquiries within one business day, but this is a service goal rather than a guaranteed response time.

4. Product Information

Product grades, descriptions, minimum order quantities, and related details on the Site are provided for general informational purposes. Actual specifications, pricing, availability, and minimum order quantities are confirmed at the time of quotation and may vary based on crop, season, and market conditions. Images used on the Site are representative and may differ from the exact goods supplied.

5. Intellectual Property

Unless otherwise stated, the Site and its content, including text, graphics, logos, images, and layout, are owned by or licensed to Lourdes Matha Cashew Industries and are protected by applicable intellectual

property laws. You may view and print pages from the Site for your own personal or internal business reference. You may not reproduce, distribute, or otherwise use any content from the Site for commercial purposes without our prior written consent.

6. Third Party Links

The Site may contain links to third party websites for your convenience. We do not control and are not responsible for the content, accuracy, or practices of any linked third party website. Including a link does not imply our endorsement of it.

7. Disclaimer

The Site and its content are provided on an “as is” and “as available” basis. While we take care to keep information on the Site accurate and current, we make no warranty or representation, express or implied, that the Site or its content is complete, accurate, reliable, or free of errors or omissions.

8. Limitation of Liability

To the fullest extent permitted by law, Lourdes Matha Cashew Industries shall not be liable for any indirect, incidental, special, or consequential loss or damage arising from your use of, or inability to use, the Site, including loss of business, revenue, or data. Nothing in these Terms limits or excludes liability that cannot lawfully be limited or excluded under applicable law.

9. Indemnity

You agree to indemnify and hold Lourdes Matha Cashew Industries harmless from any claim, loss, or expense arising from your breach of these Terms or your misuse of the Site.

10. Changes to These Terms

We may update these Terms from time to time to reflect changes in our business, the Site, or applicable law. The updated version will be posted on this page with a revised effective date. Continued use of the Site after changes are posted constitutes acceptance of the updated Terms.

11. Governing Law and Jurisdiction

These Terms are governed by the laws of India. Any dispute arising out of or in connection with these Terms or your use of the Site shall be subject to the exclusive jurisdiction of the courts at Kollam, Kerala.

12. Contact Us

Questions about these Terms can be sent to:

Lourdes Matha Cashew Industries

Kerala, India

Email: info@lourdesmathacashew.com

Phone: +91 70345 17701 / +91 70345 17702